ports Authority has finalised the plans to stabilise the slopes by plantation of trees and bushes. The project is likely to cost Rs. 60 lakhs. The work has been entrusted to the Forest Department of Himachal Pradesh Government.

Mishandling of baggages at airports

801: SHRI SAMAR MUKHERJEE : Will the Minister of CIVIL AVIATION AND TOURISM be pleased to state :

(a) what is the number of instances of mishandling of baggage that have been committed by Indian Airlines with details thereof, regionwise, for the last three years;

(b) what is the total compensation paid for the last three years, yearwise and region-wise;

(c) what action has been taken to prevent such instances.

(d) whether police complaints have been lodged in each case; and

(e) if so, the details thereof ?

THE MINISTER OF CIVIL AVIATION AND TOURISM (SHRI GHULAM NABI AZAD) : (a) 3027 baggage mishandling cases were reported on Indian Airlines network in the last three years. Region-wise details is given in the statement I attached (see below).

(b) The amount of compensation paid by Indian Airlines for the last three years, region-wise is given in the statement II attached (see on p. 73-74).

(c) The following steps have been taken by Indian Airlines to streamline baggage handling :—

(i) Indian Airlines has introduced baggage matching system at base stations.

(ii) Security staff has intensified vigil at the loading|unloading points.

(iii) Registered baggage is being delivered to passengers after matching the baggage counterfoils with the baggage tags.

(iv) All baggage mishandling cases are immediately reported to Indian Airlines Regional Security Department for investigation and remedial measures.

(d) and (e) Lodging of complaints with the police is at the discretion of passengers.

STATEMENT I

Statistics of Mishandled Passenger Baggage Complaints in 1990, 1991 *and* 1992

	1990	1991	1992	Total
Delhi	154	248	233	635
Bombay	340	480	345	1165
Calcutta	198	138	251	587
Madras	238	227	175	640
Total	**930**	**1,093**	**1,004**	**3,027**

Statement II

Statistics of Compensation paid for Baggage Mishandling in 1990, 1991 and 1992

	1990	1991	1992
Delhi	*Rs. 77,918.40*	*Rs. 3,00,118.00*	Rs. 1,60,722.07
Bombay	Rs. 1,30,442.85	Rs. 2,89,384.30	Rs. 3,18,707.00
Madras	Rs. 2,06,089.58	Rs. 3,73,462.19	Rs. 6,13,119.20
Calcutta	Rs. 2,56,721.65	Rs. 2,38,538.63	Rs. 1,33,249.45
Total	Rs. 6,71,172.48	Rs. 12,01,503.12	Rs. 12,25,797.72

802. [*Transferred to 13th May, 1993*]

Accidents at national and international airports

803. SHRI RAMACHANDRAN PILLAI :
SHRI SAMAR MUKHERJEE : Will the Minister of CIVIL AVIATION AND TOURISM be pleased to state :

(a) what is the number of accidents that have taken place at the national and international airports within country *during the lst three years involving staff* of Indian Airlines and Air India;

(b) the number of casualties in each case and the extent of damage to aircraft and property in each case;

(c) what is the compensation paid in each case to the victims; and

(d) what is the number of cases out of these that are under prosecution ?

THE MINISTER OF CIVIL AVIATION AND TOURISM (SHRI GHULAM NABI AZAD) : (a) to (c) A statement is attached (See on page No. 75—76).

(d) Nil.

Maintenance Schedule and Check laid down by DGCA

804. SHRI SAMAR MUKHERJEE : Will the Minister of CIVIL AVIATION AND TOURISM be pleased to state :

(a) what are the various routine maintenance schedules and checks laid down by the DGCA for civilian aircraft operating regular scheduled services;

(b) whether the air taxi operators are to comply with such maintenance schedules and checks;

(c) whether the air taxi operators have procured infrastructure facilities to carry out such checks; and

(d) which are the airports where such facilities have been provided for ?

THE MINISTER OF CIVIL AVIATION AND TOURISM (SHRI GHULAM NABI AZAD) : (a) Various routine maintenance and check schedules are prepared by the operators based on the recommendations of the manufacturers. These schedules/checks include routine checks, special checks and maintenance practices for the aircraft. As far as Indian Airlines/Air India are concerned, these schedules are approved by the Quality Control Manager under the delegated authority of DGCA. Maintenance Schedules for other operators, including Air Taxi operators, are approved by the DGCA.